



Press release



Softway Medical Hospital,
once again crowned « **Best in KLAS** »
for **Hospital Manager**:
a new recognition for its Electronic
Patient Record.

Awarded by the prestigious KLAS Research institute, this prize attests to the level of satisfaction among healthcare institutions and reinforces the Group's role as a leader in the digital transformation of hospital information systems.

« Being awarded a Best in KLAS for two consecutive years is a true recognition of the work accomplished by our teams and the impact of our solutions on the daily operations of healthcare institutions. More than just an award, this distinction reflects our constant commitment: to innovate and support our clients with increasingly high-performing tools, designed to meet the operational and strategic challenges of a rapidly evolving sector. »

Yann MORVAN
Director of Business Unit France, Softway Medical Group



AN AWARD BASED ON USER SATISFACTION

The Best in KLAS Acute Care EHR is based on a rigorous evaluation of the Net Promoter Score, which measures customer satisfaction with their Electronic Patient Record and their trust in its publisher.

Thanks to Hospital Manager, **Softway Medical Hospital has, for the second time, achieved the highest recommendation and satisfaction rate in the French market, thus confirming its position as a leader.**

« Year after year, the market validates the technological relevance of Hospital Manager and the satisfaction of its users. This distinction also reflects the trust placed in Softway Medical Hospital, demonstrating its ability to effectively address the challenges of hospital information systems, both through its technical solutions and the quality of its support. »

Sherley BROTHIER
CPTO, Softway Medical Group



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AN AWARD THAT STRENGTHENS THE GROUP'S MOMENTUM

This award reinforces Softway Medical Group's legitimacy on the international stage, where it aims to establish a significant position over the next 10 years.

It also validates the relevance of the pragmatic innovation strategy implemented by the Group for over a decade. **Hospital Manager has profoundly transformed the hospital ERP market by offering a unique web-based and hosted solution, covering more than 30 medical specialities.**

« This new distinction encourages us to go even further in service quality and innovation. A few weeks ago, we announced **the launch of eNov30**, an ambitious programme supported by massive R&D investments. With this initiative, we pursue the Group's mission: **to design, together with healthcare professionals, the digital solutions that will enable them to make informed decisions while preserving their well-being, for the benefit of patients and, more broadly, citizens.** »

Jean-Baptiste FRANCESCHINI
Co-founder and CMCO, Softway Medical Group



About KLAS Research

KLAS Research is an independent organisation specialising in evaluating the performance of healthcare software and services. Its mission is to help healthcare organisations make informed technology purchasing decisions by providing objective data and analyses based on factual information and healthcare professionals' feedback.

About Softway Medical Group

Inspiring e-health means illuminating and enabling the evolution of practices for both healthcare professionals and patients. For 25 years, we have been driven by our sharp vision of the healthcare market and its changes. We do not follow trends; we anticipate them, and sometimes even provoke them.

Through the strength of the Group, we ensure that the practices and usages of tomorrow become a reality today. In doing so, we illuminate and enable the evolution of practices, allowing healthcare professionals to be ever more efficient and patients to become actors in their own health.

At Groupe Softway Medical, we are pragmatic visionaries.

In France, Belgium, and Canada, with over 1,200 employees, our solutions equip more than 200,000 healthcare professionals in private and public institutions, outpatient care, imaging centres, and laboratory services. As both an editor, integrator, and health data host, our unique positioning allows us to break down silos, improve the patient care pathway, and contribute to prevention for all citizens.

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