

Press release

The Softway Medical Group Joins Microsoft Dragon Copilot Ecosystem

On the occasion of HIMSS 2025, **Softway Medical Group announces its collaboration with Microsoft**, putting itself on forefront as one of the leading international Electronic Patient Record (EPR) vendors that is integrating Microsoft's AI assistant for clinical workflow, Dragon Copilot. This announcement comes at a time when its Hospital Manager Electronic Patient Record has just been awarded Best in KLAS Acute Care EHR in France for the second year running.

« Microsoft's collaboration testifies to its confidence in our ability to welcome and produce innovation. It is also recognition of our commitment to healthcare professionals, for whom we design digital solutions that enable them to make informed decisions, while preserving their well-being and working for the benefit of patients and, more broadly, citizens. »

Sherley BROTHIER, CPTO, Softway Medical Group



A real development gas pedal for the Softway Medical Group, this collaboration will contribute to the development of digital solutions that will improve the wellbeing of healthcare professionals and the experience of patients.

A long-standing collaboration for innovation in digital healthcare

« Softway Medical Group has been a key partner for Microsoft to bring our first unified Voice AI assistant for clinical documentation, Dragon Copilot, into the clinical workflow. These innovations integrate naturally into the workflow of healthcare professionals, enabling them to focus on their relationship with the patient. They also enhance the efficiency of the healthcare process, from the city to the hospital. »

Kenneth HARPER, General Manager, Dragon Product, Microsoft

Building on years of collaboration, the latest native integration of ambient listening capabilities within Hospital Manager paves the way for what's next in clinical documentation.

Hospital Manager: an Electronic Patient Record architecture open to innovation.

Hospital Manager is a natively web-based and hosted solution, **designed to cover more than 30 medical specialties**, with an open architecture that facilitates the agile integration of artificial intelligence technologies.

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Indeed, this flexibility has largely contributed to the success of the Softway Medical Group, now a 6^e global player in Electronic Patient Record, **with over 1,400 healthcare establishments - both public and private** - equipped, and a growing presence in Europe and Canada.

eNov30: the Softway Medical Group's innovation program

Softway Medical Group's integration with Microsoft Dragon Copilot supports its 5-pronged innovation strategy, announced at the beginning of the year for:

- **Increase the potential of doctors**, in particular with the support of secure Artificial Intelligence solutions incorporating a human guarantee;
- **Free up medical time** to allow professionals to focus more on care and the patient;
- **Improve the quality of working life for healthcare professionals** with agile, ergonomic solutions that are truly adapted to their needs;
- **Enhancing the value of data** to fuel clinical research projects;
- **Accelerate the transition to preventive medicine.**

About Softway Medical Group

Inspiring digital healthcare means informing and enabling the evolution of practices for healthcare professionals and patients.

For 25 years, we have been guided by our keen vision of the healthcare market and its changes. We don't follow the trend, we anticipate it and sometimes even provoke it.

Thanks to the strengths of the Group, we are ensuring that the practices and customs of tomorrow become a reality today. In doing so, we are shedding light on and enabling the evolution of customs, to allow healthcare professionals to be ever more efficient and patients to become actors of their own health.

At Softway Medical Group, we are pragmatic visionaries.

In France, Belgium and Canada, with more than 1,200 employees, our solutions equip more than 200,000 healthcare professionals in private and public establishments, in town medical practices, in imaging centers and technical platforms and in biology. As a publisher, integrator and host of health data, our unique positioning allows us to break down silos, improve the patient care pathway and contribute to prevention for all citizens.

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